Stepwise Guide to Registration and Medical Fees Payments on Go-Student

UNIVERSITY OF BUEA



The three payments which this tutorial documents, could be performed using two principal payment channels

• MTN MOBILE MONEY



• UBA VISA



Each of the above payment channels has a different method of interaction. However, this tutorial covers both



Step 1: Login

- To login to your student account, visit <u>http://www.ubuea.cm</u> and scroll down till you see the course registration icon. Click on it.
- On the page that comes up, click on the message which says "click here to register for courses"



Course Registration

Click here to register for courses online



2. And then click here

Step 1: Login

 After clicking on the "click here" link, you will be shown a Login page where you will have to login into your student account using your student registration number (matriculation Number) and your password.



Home Page

🖶 Home	📥 Academic Structure	Course Registration	∎ Form B	CA Results	Final Results	 Transcript 	🚍 Pay Fees	\square	a (Student Name	[•
	1 You have comple	ted tuition fee for 2016/201	7 academic yea	r			Í				
	Report to your fa	culty record's office if your i	information bel	ow is not correct	Click make	here to pay payments	x /				
	Matriculation No.:	Yout Matricule			Name:		ame				
	Degree Program::	Your Degree Progra	am		Date of Birt	h::	- 990				
	Place of Birth:				Sex:						
	Email:	vJubuez.em			Phone Num	ber:					
	Student Address:	a a constant de de			Parent Addı	ress:					
	NID/Passport No.:				Nationality:						
	Foreign Status:	Admitted as Cameroonia	in .								
			C	Powered by Go-G	roups Ltd Wed 21 Sej	p, 2016					

Step 2: Pay Platform Service Charge for Registration

 If you haven't yet paid the registration platform service charge for the current semester and academic year you will be prompted to do so before continuing to pay registration and medical fees.

Tuition and Medical Platform Service Charge

Select a payment method below to pay for **Tuition and Medical Platform** Service Charge

Click here to learn more about Platform Service Charge

Back



Option #1:

Click Here to

Pay using

Mobile Money



Option #2: Click Here to Pay using UBA VISA

Making Payments With Mobile Money

• To perform payment transaction with Mobile Money you need a **Mobile Money account** (your phone number when u have created a Mobile Money account).

Tuition and Medical Platform Service Charge

1. Type the Number here

Please enter MTN Mobile Money Account Number and Click **Make Payment** to Make a Mobile Money Payment of **1000**frs for this service

Please have your mobile phone beside you ... you have **120 seconds** to approve payment using your mobile phone.

MTN Mobile Money Number (+237)

MTN Mobile Money Nu🖶

Make Payment



2. And then Click here

Making Payments With Mobile Money

• Confirm the payment request using your mobile phone

Step 1: Reply with 1 to approve the transaction.

Step 2: Enter your 5 digit pin code to complete the transaction.

N/B: If you don't get the pop-up menu, then dial *126# to get to Step 1 above.



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Making Payments With Mobile Money

• If the transaction is successful, you will get a message that will give you a link to proceed to fees and medicals payment.



• Otherwise you will get a failure message like the one below.

- A Transaction could not be completed due to one of the following reasons:
 - Insuficient Amount in Mobile Money account
 - Wrong PIN or No PIN entered
 - Invalid Mobile Money Account number



• If you chose to perform a payment with UBA Visa, you will be shown the screen below on which you will have to validate your information and then clicking on the "make payment" button.



• After clicking "make payment" you will be redirected to the U-Collect Portal. Here, just click on "confirm".

U-Collect (Online Payment Portal		UBA N United Bank for Africa			
1. Transaction Details		2. Card Details				
Å						
GO - GROUF	PS LTD			Clic	k	
Customer Firstname	FirstName	Customer Lastname	LastName	Confi	rm	
Email Address	student@email.com	Phone Number	+2376*******			
Purchase Description	Tuition and Medical	Number of Items	1			
Transaction Amount	1000.0	Payment Currency	XAF::XAF			
Total Amount	1000.0		Can	cel Back to Cart Confirm		

• Next, you will have to fill in your Visa Card details. After you are done filling, click on confirm and your payment will be processed.

U-Collect Online Payment Portal	UBA N United Bank for Africa	
1. Transaction Details	2. Card Details	
GO - GROUPS LTD		
	Payment Card:	k rm
	Card Number 0000 0000 0000	1111
	Name on Card Name on card	
	Expiry Date 12 V 2018 V	
	Card CVV2 000	
	Go Back Confirm	

• If your transaction was successful, you will be provided with a link to continue to pay tuition and medical fees as shown below.

Tuition and Medical Platform Service Charge	
Payment Successful Continue	Click on Continue
← Back	

Step 3: Paying Registration Fees

- After paying the platform service charge for registration, you can at any time click on "Pay Fees" on the home screen to access the page shown here.
- Here click on "Registration Fees"



Click on Registration Fee

Step 3: Paying Registration Fees

• You will be provided with the various payment options available for registration fees payment. Click on your preferred option



Paying Registration Fees Mobile Money

• To perform this payment transaction with Mobile Money, you need to select the amount you want to pay and provide a **Mobile Money account** (your phone number when u have created a Mobile Money account).



Paying Registration Fees With Mobile Money

- After clicking on "make payment", you will have to use your phone to confirm the transaction same as for platform service charge payment.
- If your transaction is successful, you shall be provided with appropriate feedback by the system similar to the one shown below, else, you will need to try again, making sure that you have sufficient balance and that your phone number is correct.

Registration/Tuition Fee Payment

You have completed your Registration Fee for 2016/2017 academic year

Paying Registration Fees With UBA Visa

• To perform this transaction with Visa, you need to select the amount you want to pay and confirm your information as shown below. When this is done, click on "Make Payment".



Paying Registration Fees With UBA Visa

- After clicking on "make payment", you will be redirected to the U-Collect portal where you will confirm your information and provide your card details same as for platform service charge payments discussed earlier.
- If your transaction is successful, you will be provided with appropriate feedback by the system similar to the one shown below, else, you will need to try again, making sure that you have sufficient balance and that your card credentials are correctly typed.

Registration/Tuition Fee Payment

You have completed your Registration Fee for 2016/2017 academic year

Step 4: Paying Medical Fees

- After paying the platform service charge for registration, you can at any time click on "Pay Fees" on the home screen to access the page shown here.
- Here click on "Medical Fees"



Step 4: Paying Medical Fees

• You will be provided with the various payment options available for medical fees payment. Click on your preferred option



Paying Medical Fee With Mobile Money

- To pay medical fees with Mobile Money you need a Mobile Money account
- After entering the number click on "Pay Medical Fee" and then use your phone to confirm the payment same as for platform service charge payment.
- If the transaction is successful, you will be provided with appropriate feedback by the system.

Medical Fee Payment Please have your mobile phone beside you ... you have **120 seconds** to approve payment Enter your Mobile Money Account Number to make a payment of 3000 FCFA for your Medical Fee Enter Mobile Money Number 4 Pay Medical Fee 1. Type the Number here 2. And then Click here

Paying Medical Fees With UBA Visa

• To perform this transaction with UBA Visa, you need to verify that your information is correct as shown below. When this is done, click on "Make Payment".

G Universi	ty of Buea U-Collect Payment Portal	1. Verify if this is correct
AMOUNT	3000 XAF	
Phone Number:	6******	
Email:	a@a.com	
Last Name:	Last Name	
First Name:	First Name	
	Make Payment	2. Click on Make Payment

Paying Medical Fees With UBA Visa

- After clicking on "make payment", you will be redirected to the U-Collect portal where you will confirm your information and provide your card details same as for platform service charge payments discussed earlier.
- If your transaction is successful, you will be provided with appropriate feedback by the system similar to the one shown below, else, you will need to try again, making sure that you have sufficient balance and that your card credentials are correctly typed.

Payment Successfully Completed

You have successfully paid Medical Fee for 2016/2017 academic year

Congratulation, you are done!

Still need help? Visit: <u>http://support.p-</u> <u>r.space/support/public/index.php/support/1</u>